



# TECH TIPS

## Troubleshooting tips and solutions to common service problems

For models:

TIP# JBLTT2003-01 Rev1

**JSR635**  
**JSR635i**  
**JSR400**  
**DCR600**  
**DCR600II**

**Subject:** Backup Memory on JBL Receivers

**In the event of the complaint: “the receiver is losing its memory (any programmed system settings) when the unit is turned off, or after the unit is unplugged (briefly\*)”:**

Check and replace:

Model	Designator	Location	Description	Part number
JSR635	C712	Front PCB	.047 Farad 5.5v capacitor	# 3439247315
JSR635i	C714	Front PCB	.047 Farad 5.5v capacitor	# 3439247315
JSR400	C11	Control (Front) PCB	.047 Farad 5.5v capacitor	# 1881-000-010
DCR600	C216	Front PCB	.047 Farad 5.5v capacitor	# 55134360
DCR600II	C216	Front PCB	.047 Farad 5.5v capacitor	# 55134360

\* After approximately two weeks of being disconnected from AC supply, even a normally functioning receiver may lose any programmed settings and switch to default settings.